

# TARIFF OF UNITED BULGARIAN BANK AD FOR FEES AND COMMISSIONS FOR INDIVIDUALS

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## I.A: ACCOUNTS OF INDIVIDUALS

SERVICE TYPE	BGN	FOREIGN CURRENCY
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### Current account

Minimum balance	<b>Not required</b>	<b>Not required</b>
Opening at a branch of the bank:		
without a debit card	<b>BGN 5</b>	<b>BGN 5</b>
with a debit card	<b>BGN 2</b>	<b>BGN 2</b>
Opening via UBB online and mobile banking	<b>No fee</b>	<b>No fee</b>
Maintenance - monthly:		
without a debit card	<b>BGN 4.50</b>	<b>BGN 4.50*</b>
with a debit card	<b>BGN 2.50</b>	<b>BGN 2.50*</b>
Closing	<b>No fee</b>	<b>No fee</b>

\*For current accounts in a currency other than BGN, opened at KBC Bank Bulgaria EAD until the date of entry into force of this Tariff the following fees shall apply:

- Current account without a debit card: EUR - 2.50/ USD – 3.00/ GBP - 2.00/ CHF – 3.00
- Current account with a debit card: EUR - 1.20/ USD – 1.20/ GBP - 1.00

### „Activity” account

Minimum balance	<b>BGN 100</b>	<b>100 currency units</b>
Opening	<b>No fee</b>	<b>No fee</b>
Maintenance - monthly (Depending on the number of transactions):		
Upon performed up to 10 debit transactions per month	<b>BGN 3</b>	<b>BGN 3</b>
Upon performed over 10 debit transactions per month	<b>No fee</b>	<b>No fee</b>
Closing	<b>No fee</b>	<b>No fee</b>

### „Privilege” account\*

Minimum balance	<b>Not required</b>	
Opening at a branch of the bank	<b>No fee</b>	-
Maintenance - monthly	<b>BGN 0.90</b>	-
Closing	<b>No fee</b>	-

\*All other fees and commissions on “Privilege” account\*, shall be according to the currently effective Tariff for individuals of the Bank.

### Donor account

Minimum balance	<b>Not required</b>	<b>Not required</b>
Opening	<b>No fee</b>	<b>No fee</b>
Maintenance	<b>No fee</b>	<b>No fee</b>
Closing	<b>No fee</b>	<b>No fee</b>

### Special purpose account related to deals/ Escrow

Minimum balance	<b>Not required</b>	<b>Not required</b>
Opening	<b>BGN 110</b>	<b>BGN 110</b>
Maintenance - monthly	<b>BGN 1</b>	-
Closing	<b>No fee</b>	<b>No fee</b>

### Open savings deposit

Minimum balance	<b>BGN 50</b>	<b>50 currency units</b>
Opening	<b>No fee</b>	<b>No fee</b>
Maintenance - monthly	<b>BGN 2.50</b>	<b>BGN 2.50</b>
Debit Transaction Fee (after the second transaction for the month)	<b>BGN 10</b>	<b>BGN 10</b>
Closing	<b>No fee</b>	<b>No fee</b>

### Child open savings deposit

Minimum balance	<b>BGN 50</b>	<b>50 currency units</b>
Opening	<b>No fee</b>	<b>No fee</b>
Maintenance - monthly	<b>No fee</b>	<b>No fee</b>
Debit Transaction Fee (after the second transaction for the month)	<b>BGN 10</b>	<b>BGN 10</b>
Closing	<b>No fee</b>	<b>No fee</b>

### Term deposit

Minimum balance	<b>Depending on the type of deposit</b>	
Opening	<b>No fee</b>	<b>No fee</b>
Maintenance	<b>No fee</b>	<b>No fee</b>
Closing	<b>No fee</b>	<b>No fee</b>

### Safekeeping fee for financial assets

Balance on current and saving accounts	<b>No fee</b>	<b>No fee</b>
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#### Notes:

- To accounts with an extended overdraft a monthly maintenance fee with a debit card is being applied;
- "Privilege" Account may be opened to clients over the age of 60 or clients who are able to present a document for retirement;
- No fee shall be collected for opening current accounts for opening a term deposit;
- Accounts, to which there is a time deposit opened, are exempt from monthly maintenance fee over the deposit period;
- For accounts, in which there is simultaneously a time deposit opened, as well as a loan formed (including accounts with overdrafts), the monthly account maintenance fee shall be collected over the loan period until its full repayment;
- The Open Account is equivalent to the Open Deposit;
- No fee shall be collected for opening and current accounts monthly maintenance fee for a main contactless debit card of the Debit Mastercard brand for children/adolescents (aged from 14 up to 18 years). Upon reaching the age of 18, the account is transformed under standard conditions in the year following the coming of age.

## I.B: PACKAGED OFFERS

SERVICE TYPE	BGN
<b>“Comfort” Package</b>	
Opening	No fee
Maintenance - monthly	BGN 4.50
Closing (the fee shall be charged only upon closing a package, opened less than 6 months ago)	BGN 10.00
Opening and monthly maintenance of a current account in BGN, linked to a Comfort Package	No fee
Cash withdrawal at ATMs of UBB with a Debit MasterCard/ Visa Debit, issued to a Comfort Package	No fee
Cash withdrawals at ATMs of other banks in Bulgaria, with a Debit MasterCard/ Visa Debit, issued to a Comfort Package	No fee
<b>Regular payment of utility bills from a current account, linked to a Comfort Package</b>	
Monthly maintenance fee	No fee
Per payment	No fee
<b>Outgoing fund transfers in BGN within UBB</b> , effected via e-banking from the current account, linked to the package	No fee
<b>Two outgoing interbank credit transfers in BGN per month</b> , effected via e-banking from the current account, linked to the package, with the exception of fund transfers, ordered for execution through RINGS	No fee
<b>“Privilege” Package - for clients with pension payments in UBB</b>	
Opening	No fee
Maintenance – monthly	BGN 1.80
Closing (the fee shall be charged only upon closing a package, opened less than 6 months ago)	BGN 10.00
Opening and monthly maintenance of a current account in BGN, linked to a Privilege Package	No fee
Cash withdrawal at ATMs in Bulgaria with a Debit MasterCard/ Visa Debit, issued to a Privilege Package	No fee
<b>Regular payment of utility bills from a current account, linked to a Privilege Package</b>	
Monthly maintenance fee	No fee
Per payment	No fee
<b>“Premium” Package</b>	
Opening	No fee
Maintenance - monthly (depending on the number of transactions)	
- Upon performed up to 10 debit transactions per month	BGN 24.00
- Upon performed over 10 debit transactions per month*	BGN 12.00

Closing (the fee shall be charged only upon closing a package, opened less than 6 months ago)	<b>BGN 10.00</b>
Opening and monthly maintenance of a current account Activity in BGN, linked to a package	<b>No fee</b>
Opening and monthly maintenance of a current account Activity in EUR, linked to a package	<b>No fee</b>
<b>Debit card of World Debit MasterCard brand, linked to an Premium Package</b>	
Payment instrument - annual maintenance fee	<b>No fee</b>
Cash withdrawal at ATMs in Bulgaria with World Debit MasterCard included in Premium Package	<b>No fee</b>
<b>Regular payment of utility bills from a current account, linked to an Activity Package</b>	
Monthly maintenance fee	<b>No fee</b>
Per payment	<b>No fee</b>
<b>Outgoing intrabank and interbank credit transfers in BGN</b> , effected via e-banking from the current account in BGN, linked to the package, with the exception of fund transfers, ordered for execution through RINGS	<b>No fee</b>
<b>Package “Youngsters and students”</b>	
Opening	<b>No fee</b>
Maintenance – monthly	<b>BGN 1.00</b>
Closing (the fee shall be charged only upon closing a package, opened less than 6 months ago)	<b>BGN 10.00</b>
Opening and monthly maintenance of a current account in BGN, linked to a Package Youngsters and students	<b>No fee</b>
<b>Contactless Debit card of Debit Mastercard brand, linked to a Package Youngsters and students</b>	
Opening and maintenance	<b>No fee</b>
Microcard with accessory for payment	<b>No fee</b>
Reissuance of a card or microcard with accessory, non-expired validity (lost, stolen, destroyed)	<b>BGN 5.00</b>
Payment at UBB POS	<b>No fee</b>
Payment at POS of another Bulgarian bank	<b>No fee</b>
Cash withdrawal at UBB ATMs	<b>No fee</b>
Cash withdrawal at ATM of another bank in Bulgaria	<b>BGN 0.30</b>
<b>Package “For salary”</b>	
Opening	<b>No fee</b>
Maintenance – monthly The transfer of salary/other regular monthly income over BGN 145	<b>BGN 4.40</b>
Maintenance – monthly Without transfer of salary/other regular monthly income over BGN 145	<b>BGN 4.90</b>
Closing	<b>BGN 5.00</b>
<b>Included services</b>	
Issuance and maintenance of international debit card	<b>No fee</b>
Card maintenance fee	<b>No fee</b>
Payment of goods and services with debit card	<b>No fee</b>
Withdrawal/cash deposit through ATM of UBB	<b>No fee</b>

Intrabank payments in BGN, ordered through KBC Online Bulgaria electronically

**No fee**

Bill payments in KBC Online Bulgaria EAD

**No fee**

Registration and maintenance for Notification service

**No fee**

**Notes:**

- *The account maintenance monthly fee is not applicable for the closing month.*
- *All other fees and commissions on Package „Account “For salary”, shall be according to the currently effective Tariff of the Bank.*

**Notes:**

- It shall be valid for a package opened on an Activity account - The Bank shall charge the stated monthly maintenance fee upon performed over 10 debit transactions monthly (outgoing fund transfers through e-banking, utility payments, withdrawals and payments with a debit card, issued to the package, accounted within the calendar month), under the condition that on each last day of the month the account's available balance equals the monthly maintenance fee for the package.
- Package Youngsters and students may be opened to clients, between the age 18 to 25 incl.
- No fee for opening and monthly maintenance of a current account in EUR, linked to a Comfort package and a package Youngsters and students.
- Withdrawal with microcard is possible at ATM that supports contactless functionality.
- Microcard and accessory are offered always together.
- For services, not specifically indicated in Packaged Offers Section, or upon closing a package, the applicable fees shall be those as per the currently effective Tariff of the Bank.
- The terms and conditions are valid for Comfort Package Agreements with Individuals, concluded after 06.06.2016.
- Upon withdrawal of funds from the account with the debit card, linked to a package, at ATMs of UBB and at other banks' ATMs in Bulgaria, performed prior to the agreement's signing, but accounted after the latter date, the transactions shall be charged as per the applicable package conditions
- Upon withdrawal of funds from the account with the debit card, linked to the package at ATMs of UBB and at other banks' ATMs in Bulgaria, performed prior to the Package Agreement's termination, but accounted after the latter date, the transactions shall be charged in accordance with the standard terms of this Tariff.

## I.C: PAYMENT ACCOUNT WITH BASIC FEATURES /PABF/

SERVICE TYPE	BGN
<b>Opening</b>	
At a branch of the Bank	<b>BGN 1.50</b>
At a branch of the Bank and issuance of a debit card to the account	<b>BGN 1.50</b>
<b>Maintenance - monthly</b>	
No debit card to the account	<b>BGN 2.40*</b>
With a debit card, issued to the account	<b>BGN 2.30*</b>
<b>Closing</b>	
Closing a PABF, opened less than 6 months ago (as of the closing date)	<b>No fee</b>
<b>Depositing funds in a PABF by the account holder</b>	
At a teller desks	<b>No fee</b>
<b>Withdrawing cash from a PABF</b>	
At a teller desk in an office of the Bank up to BGN 1000	<b>0.15%, min. BGN 0.90*</b>
With a debit card at an ATM, serviced by the Bank	<b>BGN 0.20*</b>
With a debit card at an ATM, serviced by another bank in Bulgaria	<b>BGN 1.00</b>
<b>Direct debit payment</b>	
To an account with the same bank	<b>BGN 1.90*</b>
To an account with another bank	<b>BGN 3.90*</b>
<b>Standing orders</b>	
Intrabank standing orders among accounts of different holders	<b>BGN 0.35*</b>
Interbank standing orders via BISERA	<b>BGN 0.70*</b>
<b>Payment transactions, effected with a payment card, including via Internet</b>	
Payment with a debit card at a POS, serviced by the Bank	<b>No fee</b>
Payment with a debit card at a POS, serviced by another bank in Bulgaria	<b>No fee</b>
<b>Credit transfer in Bulgarian leva</b>	
Paper-based, to a payment account with the same bank	<b>BGN 2.30*</b>
Via online banking to a payment account with the same bank	<b>BGN 0.35*</b>
Paper-based through BISERA to a payment account with another bank	<b>BGN 3.90*</b>
Via online banking through BISERA to a payment account with another bank	<b>BGN 0.70*</b>

Paper-based to a State Budget payment account with the same bank	<b>BGN 2.30*</b>
Via online banking to a State Budget payment account with the same bank	<b>BGN 0.35*</b>
Paper-based through BISERA to a State Budget payment account with another bank	<b>BGN 3.90*</b>
Via online banking through BISERA to a State Budget payment account with another bank	<b>BGN 0.70*</b>

**Notes:**

- The Bank offers opening of a Payment Account with Basic Features (PABF) in Bulgarian leva (BGN), pursuant to the requirements of the Payment Services and Payment Systems' Act.

\*Where, at the authorisation of the titleholder, operations are carried out on payment accounts with basic features, including cash withdrawals, no fees shall be payable in respect of such transactions where these are charged against the proceeds of salaries, pensions, social security and social assistance benefits, scholarships for pupils, students and doctoral students. The account with basic features shall be settled free of charge when it is credited with the funds referred to in preceding sentence or when these funds and the interest thereon are kept on this account.

- All other fees and commissions on Payment Accounts with Basic Features, applied to services outside the scope of those, specified in Section I.C., shall be according to the currently effective Tariff for individuals of the Bank.



## II. CASH OPERATIONS

SERVICE TYPE	BGN	FOREIGN CURRENCY
<b>Depositing</b>		
At a teller desks of amounts up to 2 000 BGN (currency equivalent)	<b>2 BGN</b>	<b>2 BGN</b>
At a teller desks of amounts exceeding 2 000 BGN (currency equivalent)	<b>0.20% on the amount exceeding 2 000 BGN, max. 300 BGN</b>	<b>0.30% on the amount exceeding 2 000 BGN, max. 400 BGN</b>
Depositing of cash by an individual to an account of a legal entity	<b>0.4%, min. 4.50 BGN</b>	<b>0.4%, min. 4.50 BGN</b>
Depositing of cash by an individual to an account of a State Budget-spending entity	<b>0.5%, min. 4.50 BGN</b>	<b>0.5%, min. 4.50 BGN</b>
<b>Withdrawing</b>		
At a teller desks of amounts up to 10 000 BGN (currency equivalent)	<b>0.60%, min. 6 BGN</b>	<b>0.70%, min. 6 BGN</b>
At a teller desks of amounts exceeding 10 000 BGN (currency equivalent):		
- <b>With prior request:</b> Of amounts exceeding 10 000 BGN (currency equivalent)	<b>0.60% on the entire amount min. 6 BGN</b>	<b>0.70% on the entire amount min. 6 BGN</b>
- <b>Without prior request:</b> Of amounts exceeding 10 000 BGN (currency equivalent)	<b>0.65% on the entire amount min. 6 BGN</b>	<b>0.75% on the entire amount min. 6 BGN</b>
Funds requested in writing but not withdrawn (on the total requested amount)	<b>0.60%</b>	<b>0.60%</b>
<b>Other commissions related to cash operations</b>		
Depositing of coins (collected on the total amount upon depositing more than 20 coins), not applicable to a loan installment	<b>5% min. BGN 5</b>	<b>N/A</b>
Processing, counting, exchange without depositing to an account (including exchange of banknotes to coins and vice versa) *	<b>5% min. BGN 3</b>	<b>N/A</b>
Checking a banknote with doubtful authenticity (per banknote) which is not deposited in an account *	<b>BGN 1</b>	<b>BGN 1</b>
Replacement of damaged bank notes/coins*	<b>No fee</b>	<b>N/A</b>
Foreign currency exchange at the cash desk (cash desk) *	<b>BGN 6</b>	<b>BGN 6</b>

\* Not available in all offices of the Bank. The Bank reserves its right to determine and change at any time a minimum sum for cash purchase and sale of foreign currency (teller transactions), by announcing such amount through a notification at its respective branch.

\*\* The Bank reserves its right to limit the types of currencies for which it offers the service.

### Notes:

- Upon withdrawal of amounts exceeding BGN 10 000 or their equivalence in foreign currency (only in case it coincides with the account currency) by one particular client on a daily basis, a prior written request 2 business days in advance in a branch of the Bank or via the Client Contact Center is required;
- Neither commission for cash operations nor notification fee shall be collected for withdrawal of term deposits on the maturity date or on the first business day, following this date, if the maturity is a non-business day; Neither commission for cash operations nor notification fee shall be collected for withdrawal of Open deposit on the first business day of the month, following

the date of interest payment;

- No cash desk fees and commissions shall be collected for making cash desk payments for the purpose of repayment of liabilities under a credit product, including credit card, credit line and overdraft granted by UBB;
- Commission for cash operations shall not be collected upon coupon payment or payment at maturity, nor for repurchasing target issues of government securities;
- Unfit banknotes - strongly damaged banknotes with interrupted wholeness due to physical and chemical processes;
- Funds deposited outside the bank's business hours shall be posted with value date the first business day, following the depositing date;
- Cash transfers returned by the bank of the beneficiary shall be refunded to the sender, within 7 business days of the date of the ordered transfer. The amount shall be refunded upon the payer's request;
- There is no commission for cash handling upon depositing of sums into accounts of natural persons when the payment reason is purchase of mutual funds' units from UBB Asset Management;
- Available Funds Deposit - Neither commission for cash operations, nor notification fee shall be collected for withdrawal of interest on the interest payment date during the respective month, as well as on the maturity date or on the first business day, following that date, when the maturity /interest payment date is a non-business day;
- Purchase of foreign currency at a teller desk and withdrawal in a foreign currency, different from that of the client's account, is restricted to 1 transaction of amount up to BGN 10 000 (currency equivalent) per client on a daily basis.
- The fee for depositing cash into an account of an individual shall be collected from the account of the client, unless it's paid in cash by the depositor.

### III. FUND TRANSFERS

SERVICE TYPE	BGN	FOREIGN CURRENCY
<b>Transfers to and from account - within UBB network</b>		
Outgoing		
- at a branch/office of the bank	<b>BGN 4</b>	<b>BGN 4</b>
- through online and mobile banking	<b>BGN 0.45</b>	<b>BGN 0.45</b>
Incoming		
	<b>No fee</b>	<b>No fee</b>
<b>Transfers to and from account – interbank</b>		
Outgoing fund transfers via BISERA		
- through a branch of the bank	<b>BGN 6.00</b>	-
- through online and mobile banking	<b>BGN 0.80</b>	-
- Instant (BLINK) fund transfer through UBB online/UBB mobile banking/KBC Online/KBC Mobile (for amounts up to or equaling BGN 30 000)	<b>BGN 0.80</b>	-
Outgoing transfers through RINGS		
- at a branch of the bank	<b>BGN 50.00</b>	-
- through online and mobile banking	<b>BGN 15.00</b>	-
Incoming fund transfers through BISERA (including BLINK)/RINGS		
	<b>No fee</b>	-
<b>Outgoing fund transfers in foreign currency</b>		
<b>Outgoing fund transfers in euro within the European Economic Area (EEA)</b>		
Ordered at a branch of the bank	-	<b>BGN 6.00</b>
Ordered through online and mobile banking	-	<b>BGN 0.80</b>
Ordered at a branch of the bank (express fund transfers)	-	<b>BGN 50.00</b>
Ordered through online and mobile banking (express fund transfers)	-	<b>BGN 15.00</b>
<b>Outgoing fund transfers in a currency other than euro, as well as fund transfers in euro outside the EEA</b>		
Ordered at a branch with Value date – 2 business days forward (spot value date)	-	<b>0.20% min BGN 34, max BGN 300; +BGN 18</b>
Ordered at a branch with Value date - Next-day value date	-	<b>0,22% min. BGN 50 max. BGN 300; +BGN 18</b>
Ordered through online and mobile banking with Value date – 2 business days forward (spot value date)	-	<b>0.15% min BGN 30, max BGN 300; +BGN 18</b>
Ordered through online and mobile banking with Value date - Next-day value date	-	<b>0,20% min. BGN 40 max. BGN 300; +BGN18</b>
Ordered at a branch with Value date – Same-day value date	-	<b>0,22% min. BGN 50 max. BGN 400</b>
Ordered through online and mobile banking with Value date – Same-day value date	-	<b>0,20% min. BGN 40 max. BGN 400</b>

Ordered at a branch of the bank or through online and mobile banking with expenses borne by the payer (OUR)	-	<b>The relevant fee for an outgoing fund transfer in foreign currency + BGN 50</b>
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\* Regarding transfers from accounts served in the system of ex "KBC Bank Bulgaria" EAD from the date of entry into force of this Tariff.

### Incoming fund transfers in foreign currency

Incoming fund transfers in euro within the European Economic Area (EEA)	-	<b>No fee</b>
Incoming fund transfers in a currency other than euro, as well as fund transfers in euro outside the EEA- BGN equivalent up to BGN 200	-	<b>No fee</b>
Incoming fund transfers in a currency other than euro, as well as fund transfers in euro outside the EEA- BGN equivalent over BGN 200	-	<b>0,10% min. BGN 20 max. BGN 200</b>

### Cash transfers – interbank

Outgoing with depositing at the cashier's desk	<b>1%, min. BGN 10</b>	-
Outgoing with depositing at the cashier's desk - via the RINGS system	<b>1%, min. BGN 55</b>	-

### Direct debit

Accepting consent for direct debit	<b>No fee</b>	-
Initiating direct debit order	<b>BGN 2.00</b>	-
Initiating a refusal to pay a received direct debit order	<b>BGN 1.00</b>	-
Payment of a direct debit order		
Within the UBB network		
through a branch of the bank	<b>BGN 4.00</b>	-
through UBB online banking	<b>BGN 0.45</b>	-
Through BISERA		
through a branch of the bank	<b>BGN 6.00</b>	-
through UBB online banking	<b>BGN 0.80</b>	-
Through RINGS		
through a branch of the bank	<b>BGN 50.00</b>	-
through UBB online banking	<b>BGN 15.00</b>	-

### Regular payment of utility bills from a current account/credit card\*

Monthly maintenance fee	<b>No fee</b>	-
Per payment	<b>No fee</b>	-

### Payment of tax liabilities

Through the Taxes and Fees Section in UBB online banking	<b>BGN 1.00</b>	-
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### Payment of Electronic vignette (e-Vignette)

Through e-Vignette section in UBB Mobile	<b>No fee</b>	-
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### UPAY Gateway Payments

Registration in the payment gateway	<b>No fee</b>	-
Payment of utility bills with cards, issued by UBB	<b>No fee</b>	-
Payment of utility bills with cards of issuers, other per paid bill	<b>BGN 0.30</b>	-

Payment of local taxes and fees – per paid tax account number	<b>BGN 1.50</b>	-
Donor campaign contributions	<b>No fee</b>	-
Effectuated payments' inquiries	<b>No fee</b>	-
Change of client's profile data	<b>No fee</b>	-
Profile recovery upon a forgotten password	<b>No fee</b>	-
Profile deactivation	<b>No fee</b>	-

### Standing orders\*

#### Registration

Standing orders among accounts of the same holder	<b>No fee</b>	-
Standing orders among accounts of different holders	<b>BGN 1.00</b>	-

#### Transfers

Intrabank Transfers		
Among accounts of the same holder	<b>No fee</b>	-
Among accounts of different holders	<b>BGN 1.00</b>	<b>BGN 1.00</b>
Interbank Transfers via BISERA	<b>BGN 2.00</b>	-
Changing/Adding registration	<b>BGN 1.00</b>	-
Deactivation of Registration	<b>No fee</b>	-

\* The service is not available on accounts served in the system of ex "KBC Bank Bulgaria" EAD from the date of entry into force of this Tariff.

### Regular payments in

#### KBC Online Bulgaria\*\*

Regular payments to beneficiaries at other banks		
Through BISERA	<b>BGN 0.80</b>	
Through RINGS	<b>BGN 13.00</b>	
Intrabank regular payments	<b>BGN 0.45</b>	
Regular payments between own accounts	<b>No fee</b>	
<b>Bill payments in KBC Online Bulgaria EAD **</b>		
Creation, changing, and deletion of a subscription	<b>No fee</b>	
Payment of bills	<b>No fee</b>	

#### Notes:

\*\*Applicable to individual clients who have entered a KBC Online Bulgaria contract.

### Other

Current year survey fee with correspondence to another bank	<b>BGN 20</b>	<b>BGN 60</b>
Previous years survey fee with correspondence to another bank	<b>BGN 30</b>	<b>BGN 80</b>
For each additional message	-	<b>BGN 20</b>
For amendment of the conditions of the transfer order	-	<b>BGN 120</b>
Fee for cancelling a fund transfer in foreign currency	-	<b>BGN 120</b>
Fee for manual processing of an incoming foreign currency transfer due to non-specified IBAN (collected from the beneficiary of the transfer, except in cases when expenses to the transfer are "OUR") *	-	<b>BGN 20</b>

#### Notes:

\* As regards accounts, to which the General Terms on Payment Services for Individuals of United Bulgarian Bank AD are being applied.

- The return of received transfers upon the beneficiary's order 12 considered a fund transfer;

- No fund transfer fees shall be collected upon purchase/sale and exchange of foreign currency between accounts with UBB
- No fund transfer fee shall be collected upon a fund transfer within the Bank's network, between accounts of a client, ordered via online and mobile banking.
- Outgoing intrabank and interbank transfers over BGN 5 000 000 (five million Bulgarian leva) or their equivalent in foreign currency are executed only if they are ordered through UBB Online. As regards accounts, to which the General Terms on Payment Services for Individuals of United Bulgarian Bank AD are being applied.
- Deadline for accepting paper based orders for BGN transfers through BISERA incl. state budget transfers, for execution within the same business day shall be 18.30 h;
- Deadline for accepting orders for BGN transfers via online and mobile banking through BISERA, incl. state budget transfers, for execution within the same business day shall be 19.30 h;
- Deadline for accepting payments through RINGS for execution within the same business day shall be 15.00 h.;
- Orders for Intrabank transfers from and to account with UBB AD shall be accepted by 16.30 h. and shall be executed with value date the same business day;
- Interbank orders for fund transfers in foreign currency through a branch shall be accepted by 15.00h. Payments ordered after this hour shall be executed on the next business day;
- Interbank orders for fund transfers in foreign currency via online and mobile banking shall be accepted by 15.30h. Payments ordered after this hour shall be processed on the next business day;
- FX fund transfers in EUR, USD, CHF, GBP are being executed with same-day value date. As regards accounts, to which the General Terms on Payment Services for Individuals of United Bulgarian Bank AD are being applied, upon ordering the fund transfer you should indicate the value date, on which you would like to have the fund transfer executed.
- Fund transfers in currencies of the other countries from the European Economic Area, ordered via the online and mobile banking functionalities, are being executed with value date 1 business day, while those, ordered via a branch of the Bank - with value date up to 2 business days. As regards accounts, to which the General Terms on Payment Services for Individuals of United Bulgarian Bank AD are being applied, upon ordering the fund transfer you should indicate the value date, on which you would like to have the fund transfer executed.
- Fund transfers in JPY, TRY, CAD, AUD, RUB, ordered via online and mobile banking and a branch of the bank shall be executed with value date 2 business days.
- Express fund transfers via TARGET2 are being executed only in EUR to banks in countries from the European Economic Area, participants in the TARGET2 system. This service is not being offered with regard to accounts, to which the General Terms on Payment Services for Individuals of United Bulgarian Bank AD are being applied.
- Cut-off time for intraday processing of incoming fund transfers in foreign currency - 16.30 h.;
- Timeslots for acceptance and processing of outgoing payment orders to accounts, with regard to which the General Terms on Payment Services for Individuals of United Bulgarian Bank AD are being applied:
  1. For payments in BGN in paper form:
    - 1.1. For payments through RINGS – until 15.00 h. for processing with same-day value date for the beneficiary's bank
    - 1.2. For payments through BISERA – until 11.00 h. for processing with same-day value date for the beneficiary's bank and until 15.30 h. for processing with next-day value date for the beneficiary's bank
    - 1.3. For payments through SEBRA – until 13.45 h. for processing on the same business day
    - 1.4. For intrabank payments – until 17.00 h.
  2. For payments in BGN in electronic form
    - 2.1. For transfers through RINGS - until 15.30 h. for processing with same day value date for the beneficiary's bank
    - 2.2. For transfers through BISERA to a payment account in another bank:
      - Until 17.00 h. for processing with same- day value date for transfers in BGN with currency conversion except other than BGN/EUR for the beneficiary's bank. Only for transfers according to the officially announced exchange rates of the Bank;
      - Until 19:00h. for processing with same-day value date for the beneficiary's bank;
      - Until 22.00 h. for processing with next - day value date for the beneficiary's bank for transfers in BGN without conversion or with currency conversion BGN/EUR for payments through KBC Online Bulgaria.
  3. For payments through BISERA to a budget payment account in another bank:
    - Until 19:00h. for processing with same-day value date for the beneficiary's bank;
    - Until 19:00h. for processing with next- day value date for the beneficiary's bank for transfers in BGN without conversion or with currency conversion BGN/EUR for payments through KBC Online Bulgaria.
  4. For transfers through SEBRA - until 14.15 h. for processing on the same business day;
  5. Intrabank transfers:
    - Until 17.00 h. for payments in BGN with currency conversion except BGN/EUR
    - Until 22.00 h. for payments in BGN without conversion or currency conversion BGN/EUR for processing with same-day value date
    - After 22.00 h. for processing with next-day value date through KBC Online Bulgaria
  6. For payments in foreign currency

6.1. To other banks:

- With value date – two business days forward /spot/ - 15.30 h.
- With next-day value date- 15.30 h.
- With same-day value date for payments in US dollars and euro – 15.00 h

6.2. Intra-bank transfers – until 17.00 h.

- Timeslots for processing of incoming fund transfers to accounts, with regard to which the General Terms on Payment Services for Individuals of United Bulgarian Bank AD are being applied:
  1. Payment orders from other banks:
    - In foreign currency, received until 17:00h. – with SAME day value date;
    - In foreign currency, received after 17:00h. – on the next working day with value date the receiving date of the payment in the Bank;
    - In BGN, received through BISERA until 20:00h. – with SAME day value date;
    - In BGN, received through RINGS until 16:00h. - with SAME day value date;
  2. Intra-bank payments:
    - In foreign currency - until 17:00h. – with SAME day value date; after 17:00h. – with NEXT day value date;
    - In BGN – until 22:00h. - with SAME day value date;
- Fund transfers in EUR and in the national currencies of countries from the European Union/ European Economic Area to banks on the territory of the European Union and the European Economic Area shall be executed with an option for sharing the expenses between the payer and the beneficiary (SHA).
- For survey and change of an ordered foreign currency transfer apart from the fees of UBB, all fees of the correspondent banks, having originated in relation with these services, shall be additionally collected from the payer.
- Upon execution of outgoing fund transfers in foreign currency with expenses, shared between the payer and the beneficiary (SHA), the correspondent bank may deduct some costs from the fund transfer amount.
- Upon executing outgoing foreign currency transfers in USD with expenses OUR to banks in the USA, the Bank guarantees that the order will be executed without collecting fees from the correspondent bank in the USA, but it is possible the beneficiary's bank to withhold expenses from the transfer amount.
- No fee shall be collected upon a fund transfer in BGN, ordered through a branch (on paper) to accounts of UBB Asset Management AD, for subscription of units from UBB Mutual Funds.
- Transactions performed through the Taxes and Fees section in UBB online banking are charged per taxable person, regardless of the number of paid liabilities.
- Upon payments through the UPAY Payment Gateway ([www.ubbpay.bg](http://www.ubbpay.bg) site) the card issuing bank may charge additional fees, of which the client can obtain information from his/her issuing bank's tariff. Upon effecting payments through UPAY, UBB clients will not be charged additionally.
- Upon payment of local taxes and fees via the UPAY payment gateway one transaction may include a random number of a taxable person's obligations for local taxes and fees per different tax account numbers to the selected municipality, as the fee shall be applicable to the payment of all obligations under each individual tax account number, made with the respective transaction.
- Upon payment of utility bills through UPAY Payment Gateway a random number of bills to different companies can be paid with one card transaction, as the applicable fee is per separate paid bill.
- For standing order performed through saving accounts an additional fee is due according to the product's characteristics.
- In the cases when to an account of the Holder there is a received fund transfer in a currency, other than the account currency, the Bank shall credit the account as at the moment of posting the accounting entries, by converting the received amount at the announced for the day official buy /sell rates for the respective currency and for the account currency, applicable to electronic exchange of foreign currency.

## IV: CARDS

### International debit card VISA DEBIT /DEBIT MASTERCARD \*\*

BGN

Card issuance	No fee
Renewal of a card with expired validity	No fee
Reissuance of a card with non - expired validity (lost, stolen, destroyed, due to a change in the name on the plastic)	BGN 5.00
Issuance of a subsequent or additional card (except for Debit Mastercard-branded card for children/adolescents)	BGN 6.00
Cash depositing at UBB ATMs	No fee
Cash withdrawal at UBB ATMs	BGN 0.30
ATM withdrawals from another bank in Bulgaria and in EEA countries	BGN 1.30
ATM withdrawals from a bank in non-EEA countries	BGN 5 + 1%
Cash advance in UBB branch	BGN 2 + 1%
Cash advance in branch of another Bulgarian bank	BGN 5 + 1%
Cash advance in a bank/ financial institution abroad	BGN 5 + 1%
Payment at UBB POS	No fee
Payment at POS of another Bulgarian bank	No fee
Payment at POS of a bank abroad	No fee
Transfer at an ATM of amounts between a card and another account	No fee
Account balance inquiry at an UBB ATM	BGN 1.00
Account balance inquiry at an ATM of another bank in Bulgaria	BGN 1.00
Account balance inquiry at an ATM abroad	BGN 1.00
Fee upon transactions for betting and gambling purposes, amount refunds included	2% of the transaction amount
PIN change (only at UBB ATM)	No fee
Unblocking a card, because of entered 3 wrong PIN codes	No fee
Blocking a lost/ stolen card	No fee
Generating a new PIN	BGN 1.00
SMS notifications for each transaction over BGN 100 (valid until 01.09.2019)	No fee
Changes of card data through the Client Service Center (servicing branch for the card, updating names on card plastics upon the card's reissuing)	No fee
Changes in a daily transaction limit through the Client Service Center*	BGN 5.00
Changes in card data through a branch of the bank (transaction limit, account number, servicing branch for the card)	BGN 5.00
Receipt of a card or a PIN code from a branch other than the issuing one	BGN 5.00
Delivery for a card to an address in Bulgaria (VAT incl.)	BGN 5.00
Debit cards transactions limits:	
Total daily limit for cash withdrawal	BGN 2 000
Daily limit for payment at merchants	BGN 10 000
Number of card transactions per calendar day	10

\* Upon the client's request there is a possibility for increasing the cash limit for a certain period of time. The cash withdrawal limit for debit cards within 24 hours is BGN 2000. On non-business days, as well as in 1 up to BGN 400. between 18.00 h. and 08.00 h. it is possible this limit to be restricted



\*\* Not available in all offices of the Bank.

## International debit card DEBIT VISA CLASSIC /DEBIT MASTERCARD STANDARD \*

Card issuance	<b>No fee</b>
Renewal of a card with expired validity	<b>No fee</b>
Card re-issuing before expiry	<b>BGN 5 / EUR 2.50 / USD 3.34 / GBP 2</b>
Annual card maintenance fee -main card Debit Mastercard Standard and Debit Visa Classic	<b>BGN 1 / EUR 0.50 / USD 0.67 / GBP 0.40</b>
Annual card maintenance fee - additional card plastic	<b>BGN 1 / EUR 0.50 / USD 0.67 / GBP 0.40</b>
Annual card maintenance fee - additional card microcard	<b>BGN 2 / EUR 1 / USD 1.34 / GBP 0.80</b>
Annual card maintenance fee - additional card sticker	<b>BGN 5 / EUR 2.50 / USD 3.34 / GBP 2</b>
Cash depositing at UBB ATMs	<b>No fee</b>
Cash withdrawal at UBB ATMs	<b>BGN 0.30 / EUR 0.15 / USD 0.20 / GBP 0.12</b>
Withdrawal through ATM of other banks within the country and within the countries from the European Economic Area	<b>BGN 1.30 / EUR 0.65 / USD 0.85 / GBP 0.60</b>
Withdrawal through ATM in countries outside the European Economic Area	<b>BGN 5+1% / EUR 2.50+1% / USD 3.34+1% / GBP 2+1%</b>
Withdrawal through POS	<b>BGN 5+1% / EUR 2.50+1% / USD 3.34+1% / GBP 2+1%</b>
Payment at UBB POS	<b>No fee</b>
Payment at POS of another Bulgarian bank	<b>No fee</b>
Payment at POS of a bank abroad	<b>No fee</b>
Account balance inquiry at an UBB ATM	<b>BGN 1 / EUR 0.50 / USD 0.67 / GBP 0.40</b>
Receipt of funds on card through POS (credit refund)	<b>1%</b>
Payment with cash withdrawal up to BGN 50 (cashback) at merchants within the country	<b>BGN 0.20 / EUR 0.10 / USD 0.14 / GBP 0.08</b>
Card activation after entering 3 wrong PINs	<b>Card activation after entering 3 wrong PINs</b>
Card blocking	<b>BGN 1 / EUR 0.50 / USD 0.67 / GBP 0.40</b>
Send an SMS to a short number to receive a PIN	<b>It is collected by the mobile operator: BGN 0.25 (without VAT) for A1 and VIVACOM users BGN 0.24 (without VAT) for Yettel user</b>
Changes of card data through the Client Service Center (servicing branch for the card, updating names on card plastics upon the card's reissuing)	<b>No fee</b>
Change of card operational limits	<b>BGN 5/ EUR 2.50/ USD 3.34 / GBP 2</b>

Notification - monthly fee for receiving text messages for operations

**BGN 0.60 / EUR 0.30 /  
USD 0.40 / GBP 0.24**

Unreasonable claim on transaction

**Free of charge**

Send money to a recipient with card from the Bank

**Free of charge**

Send money to a recipient with any other BG bank's card

**Free of charge**

Card delivery to another UBB Bank Bulgaria AD branch

**Free of charge**

Card account statement upon request at an office of UBB Bank Bulgaria AD

**Free of charge**

*\*Not available in all offices of the Bank.*

<b>Primary - offered to a main account of the child/adolescent, or additional - offered to a main account of a parent/guardian, contactless debit card of the Debit MasterCard brand for children/adolescents (aged from 14 up to 18 years) with two designs to choose from and a micro card with a payment accessory*</b>	<b>BGN</b>
Card issuance	<b>No fee</b>
Micro card with accessory for contactless payment	<b>No fee</b>
Reissuance of primary card, non-expired validity (lost, stolen, destroyed)	<b>No fee</b>
Reissuance of additional card or micro card with accessory, non-expired validity (lost, stolen, destroyed)	<b>BGN 5.00</b>
<b>Fees and Transaction limits</b>	
Payment at UBB POS	<b>No fee</b>
Payment at POS of another Bulgarian bank	<b>No fee</b>
Cash withdrawal at UBB ATMs	<b>No fee</b>
ATM withdrawals from another bank in Bulgaria and in EEA countries for primary debit card for children/adolescents (aged from 14 up to 18 years) offered to a main account of the child/adolescent	<b>BGN 0.30</b>
ATM withdrawals from another bank in Bulgaria and in EEA countries for additional debit card for children/adolescents (aged from 14 up to 18 years) offered to a main account of a parent/guardian	<b>BGN 1.20</b>
Daily limit for cash withdrawal	<b>BGN 100.00</b>
Daily limit for payment at merchants	<b>BGN 100.00</b>
Total daily limit for cash withdrawal and payment at merchants	<b>BGN 100.00</b>

**Notes:**

- Primary contactless debit card of the Debit MasterCard brand for children/adolescents (aged from 14 up to 18 years) with two designs to choose from is being offered to an account of the child/adolescent
- Additional contactless debit card of the Debit MasterCard brand for children/adolescents (aged from 14 up to 18 years) with two designs to choose from is being offered to an account of a parent/guardian
- For all other services and transactions with a debit card of the Debit MasterCard brand for children/adolescents (aged from 14 up to 18 years) with two designs to choose from the applicable fees and commissions shall be those, applied to the International Debit Card of the DEBIT MASTERCARD brand
- Withdrawal with micro card is possible at ATM that supports contactless functionality.
- Micro card and accessory are offered always together.

\* Not available in all offices of the Bank.

**International debit card VISA GOLD DEBIT/ WORLD DEBIT MASTERCARD \*      BGN**

Card issuance	<b>No fee</b>
<b>Payment instrument - annual maintenance fee</b>	
Visa Gold Debit	<b>BGN 50.00</b>
World Debit Mastercard	<b>BGN 100.00</b>
Renewal of a card with expired validity	<b>No fee</b>
Reissuance of a card with non - expired validity (lost, stolen, destroyed, due to a change in the name on the plastic)	<b>BGN 15.00</b>
Issuance of subsequent or additional card	<b>BGN 15.00</b>
Cash depositing at UBB ATMs	<b>No fee</b>
Cash withdrawal at UBB ATMs	<b>BGN 0.50</b>
ATM withdrawals from another bank in Bulgaria and in EEA countries	<b>BGN 1.20</b>
ATM withdrawals from a bank in non-EEA countries	<b>BGN 6 + 1.5%</b>
Cash advance in UBB branch	<b>BGN 2 + 1%</b>
Cash advance in branch of another Bulgarian bank	<b>BGN 6 + 1.5%</b> <b>min. BGN 20</b>
Cash advance in a bank/ financial institution abroad	<b>BGN 6 + 1.5%</b> <b>min. BGN 20</b>
Payment at UBB POS	<b>No fee</b>
Payment at POS of another Bulgarian bank	<b>No fee</b>
Payment at POS of a bank abroad	<b>No fee</b>
Transfer at an ATM of amounts between a card and another account	<b>No fee</b>
Account balance inquiry at an UBB ATM	<b>BGN 0.40</b>
Account balance inquiry at an ATM of another bank in Bulgaria	<b>BGN 0.60</b>
Account balance inquiry at an ATM abroad	<b>BGN 1.50</b>
Fee upon transactions for betting and gambling purposes, amount refunds included	<b>2% of the transaction amount</b>
PIN change (only at UBB ATM)	<b>No fee</b>
Unblocking a card, because of entered 3 wrong PIN codes	<b>No fee</b>
Blocking a lost/ stolen card	<b>No fee</b>
Generating a new PIN	<b>BGN 1.00</b>
SMS notifications for each transaction over BGN 100 (valid until 01.09.2019)	<b>No fee</b>
Changes of card data through the Client Service Center (servicing branch for the card, updating names on card plastics upon the card's reissuing)	<b>No fee</b>
Changes in a daily transaction limit through the Client Service Center	<b>BGN 5.00</b>
Changes in card data through a branch of the bank (transaction limit, account number, servicing branch for the card)	<b>BGN 5.00</b>
Receipt of a card or a PIN code from a branch other than the issuing one	<b>BGN 5.00</b>
Delivery for a card to an address in Bulgaria (VAT incl.)	<b>BGN 5.00</b>
VISA Gold / World Debit Mastercard transactions limit	
Total daily limit for cash withdrawal	<b>BGN 5 000</b>
Daily limit for payment at merchants	<b>BGN 20 000</b>
Number of card transactions per calendar day	<b>20</b>

\* Not available in all offices of the Bank.

**International credit cards MASTERCARD and VISA\*****BGN**

Payment instrument - MasterCard, Visa, Visa Electron card - annual maintenance fee for the first year	<b>BGN 24</b>
Payment instrument - Visa Gold and Master Card Gold card - annual maintenance fee for the first year	<b>BGN 60</b>
Payment instrument - MasterCard and Visa card - annual maintenance fee after the first year	<b>BGN 48</b>
Payment instrument - Visa Gold and Master Card Gold - annual maintenance fee after the first year	<b>BGN 120</b>
Cash depositing at UBB ATMs	<b>No fee</b>
Cash withdrawal at UBB ATMs	<b>BGN 4 + 3%</b>
ATM withdrawals from another bank in Bulgaria and in EEA countries	<b>BGN 5 + 3%</b>
ATM withdrawals from a bank in non-EEA countries	<b>BGN 7 + 3%</b>
Cash withdrawal at a POS in UBB branch	<b>3%, min. BGN 4</b>
Cash withdrawal at a POS of another bank	<b>3%, min. BGN 20</b>
Cash withdrawal at a POS abroad	<b>3%, min. BGN 10</b>
Payment of goods and services at merchant in Bulgaria	<b>No fee</b>
Payment of goods and services at merchant abroad	<b>No fee</b>
Fee upon transactions for betting and gambling purposes, amount refunds included	<b>2% of the transaction amount</b>
Penalty fee for unauthorized exceeding the limit	<b>BGN 30</b>
Min. mandatory amount of monthly repayment installment (includes the total amount of the due fees, commissions and interest plus min. 3% of the amount of the effected transactions)	<b>3% min. BGN 10</b>
Changes in card data through a branch of the bank (transaction limit, servicing branch for the card)	<b>BGN 6</b>
Changes in card data through the Client Service Center (servicing branch for the card, updating names on card plastics upon the card's reissuing)	<b>No fee</b>
Changes in a transaction limit through the Client Service Center	<b>BGN 6</b>
Temporary blocking a card (upon a client's request)	<b>No fee</b>
Generating a new PIN	<b>BGN 2</b>
Reissuance of a card with non - expired validity (lost, stolen, destroyed, due to a change in the name on the plastic)	<b>BGN 20</b>
Reissuance of a card with non - expired validity upon the bank's initiative	<b>No fee</b>
Deferral of a credit card purchase into 3 or 6 equal installments	<b>3 % of the transaction's value, one-off</b>
Deferral of a credit card purchase into 9 or 12 equal installments	<b>6 % of the transaction's value, one-off</b>
Unsubstantiated chargeback of accrued interest and amounts payable on a credit card for past periods (for statements, different from the last 3)	<b>BGN 10</b>
Receipt of a card or a PIN code from a branch other than the issuing one	<b>BGN 5</b>
Card balance inquiry at an UBB ATM	<b>BGN 0.40</b>
Card balance inquiry at an ATM of another   20   ulgaria	<b>BGN 0.60</b>

Card balance inquiry at an ATM abroad	<b>BGN 1.50</b>
Receipt of a card or PIN code abroad	<b>BGN 100*</b>

*\*This fee is valid only for deliveries to Zone 1 countries. For delivery to countries outside Zone 1 the fee shall be in accordance with the tariff of the respective courier company, as the expenses shall be borne by the client and shall be deducted from the credit card limit upon its activation. In case there is a PIN code also delivered with the credit card, it shall be packed in a different parcel.*

#### **Limits for transactions with credit cards over 7 subsequent days:**

Transaction limit upon payment at merchant	<b>up to 100% of the approved credit limit</b>
Transaction limit upon cash withdrawal at a POS/ATM	<b>up to 100% of the approved credit limit</b>
Transaction's number (per week)	<b>50</b>

#### **Other operations with international bank cards**

Obtaining cash upon a purchase at a POS of UBB AD	
Visa/Mastercard Credit Card	<b>BGN 1.50</b>
Visa/Mastercard Debit Card	<b>BGN 0.20</b>
Obtaining cash upon a purchase at a POS of another bank	
Visa/Mastercard Credit Card	<b>BGN 3.00</b>
Visa/Mastercard Debit Card	<b>BGN 0.40</b>
Opening an account, related to international credit card	<b>No fee</b>
Opening of arbitration procedure to Mastercard and VISA, payable to the respective international card organization	<b>USD/EUR 250</b>
Considering a chargeback from an arbitration procedure to an international card organization - Mastercard and VISA	<b>USD/EUR 250</b>
Withdrawing at a POS with a debit or credit card issued by another bank	<b>3.0%, min. 10 BGN</b>

#### **Notes:**

- For changing the way of repayment under credit cards, from payment in cash to payment from account, no fee shall be collected for changing card data.
- Deposits at ATMs made by 17.00 h. shall be posted with value date the same business day. Deposits made after 17.00 h. shall be posted with value date the next business day. Deposits made on non-business days shall be posted with value date on the next business day;
- No fee shall be collected for issuance of a primary or additional card to the Privilege account;
- EEA – European Economic Area.

*\* Not available in all offices of the Bank.*

## International credit cards VISA CLASSIC CREDIT / BILLA VISA CLASSIC \*/\*\*

Cash withdrawal limit	<b>100% of the credit limit</b>
Minimum payment	<b>5%, min. BGN 10 / EUR 5</b>
Discount for purchase/payment within the country for Billa-Visa Classic	<b>2% for purchases with BILLA Visa Classic in BILLA in the country, without discount at other merchants</b>
Card issuance	<b>Free of charge</b>
Additional card issuance	<b>Free of charge</b>
Card renewal	<b>Free of charge</b>
Card re-issuing before expiry	<b>BGN 10 / EUR 5</b>
Monthly/Annual card maintenance fee	<b>Visa Classic - BGN 4.40 / BGN 44 / EUR 2.20 / EUR 22 BILLA Visa Classic - BGN 4.40 monthly fee</b>
Monthly/Annual card maintenance fee for additional card	<b>Visa Classic - BGN 2.60 / BGN 26 / EUR 1.30 / EUR 13 BILLA Visa Classic BGN 2.60 monthly fee</b>
Payment of goods and services	<b>Free of charge</b>
Withdrawal through ATM/POS of UBB Bank Bulgaria AD	<b>BGN 3 + 1.5% / EUR 1.50 + 1.5%</b>
Cash deposits through ATM of UBB Bank Bulgaria AD	<b>Free of charge</b>
Withdrawal through POS of KBC Bank Bulgaria EAD and repayment in 12 equal monthly installments	<b>0% interest, 4% fee</b>
Withdrawal through ATM/POS of other banks within the country and within the countries from the European Economic Area	<b>BGN 5 + 1.5% / EUR 2.50 + 1.5%</b>
Withdrawal through ATM/POS in countries outside the European Economic Area	<b>BGN 7 + 3% / EUR 3.50 + 3%</b>
Payment with cash withdrawal up to BGN 50 (cashback) at merchants within the country	<b>1%</b>
Receipt of funds on card through POS (credit refund)	<b>1%</b>
Balance enquiry	<b>BGN 1 / EUR 0.50</b>
Choice and charge of PIN	<b>Free of charge</b>
Send an SMS to a short number to receive a PIN	<b>It is collected by the mobile operator: BGN 0.25 (without VAT) for A1 and VIVACOM users BGN 0.24 (without VAT) for Yettel users</b>

Monthly card statement	<b>Free of charge</b>
Statement upon request at an office of the Bank	<b>Free of charge</b>
Change of operational limit	<b>BGN 10 / EUR 5</b>
Card blocking	<b>BGN 10 / EUR 5</b>
Card activation after entering 3 wrong PINs	<b>BGN 10 / EUR 5</b>
Card delivery to another UBB Bank Bulgaria EAD branch	<b>Free of charge</b>
Unreasonable claim on transaction	<b>BGN 10 / EUR 5</b>
Overlimit on credit card	<b>BGN 10 / EUR 5</b>
Account closure	<b>Free of charge</b>
Send money to a recipient with card from the Bank	<b>Free of charge</b>
Send money to a recipient with any other BG bank's card	<b>Free of charge</b>

*\*Not available in all offices of the Bank.*

*\*\*BILLA Visa Classic credit cards is offered in BGN only.*



**International credit cards CARD Fix\*****BGN**

Cash withdrawal limit	<b>100% of the credit limit</b>
Minimum payment	<b>Depending on the credit limit</b> <ul style="list-style-type: none"> <li>• BGN 20 (BGN 500 - 1000 CL)</li> <li>• BGN 30 (BGN 1001 - 1500 CL)</li> <li>• BGN 40 (BGN 1501 - 2000 CL)</li> <li>• BGN 60 (BGN 2001 - 3000 CL)</li> <li>• BGN 80 (BGN 3001 - 4000 CL)</li> <li>• BGN 100 (BGN 4001 - 5000 CL)</li> </ul>
Card issuance	<b>BGN 45</b>
Additional card issuance	<b>BGN 15</b>
Card renewal	<b>Free of charge</b>
Card re-issuing before expiry	<b>BGN 10</b>
Monthly/Annual card maintenance fee	<b>Annual fee - BGN 45</b>
Monthly/Annual card maintenance fee for additional card	<b>Annual fee - BGN 15</b>
Payment of goods and services	<b>Free of charge</b>
Withdrawal through ATM/POS of UBB Bank Bulgaria AD	<b>BGN 5</b>
Cash deposits through ATM of UBB Bank Bulgaria AD	<b>Free of charge</b>
Withdrawal through POS of KBC Bank Bulgaria EAD and repayment in 12 equal monthly installments	<b>0% interest, 4% fee</b>
Withdrawal through ATM/POS of other banks within the country and within the countries from the European Economic Area	<b>BGN 7</b>
Withdrawal through ATM/POS in countries outside the European Economic Area	<b>BGN 15</b>
Payment with cash withdrawal up to BGN 50 (cashback) at merchants within the country	<b>1%</b>
Receipt of funds on card through POS (credit refund)	<b>1%</b>
Balance enquiry	<b>BGN 1</b>
Choice and charge of PIN	<b>Free of charge</b>
Send an SMS to a short number to receive a PIN	<b>It is collected by the mobile operator: BGN 0.25 (without VAT) for A1 and VIVACOM users BGN 0.24 (without VAT) for Yettel users</b>
Monthly card statement	<b>Free of charge</b>
Statement upon request at an office of UBB Bank Bulgaria EAD	<b>Free of charge</b>
Change of operational limit	<b>BGN 10</b>
Card blocking	<b>BGN 10</b>
Card activation after entering 3 wrong PINs	<b>BGN 10</b>

Card delivery to another UBB Bank Bulgaria EAD branch	<b>Free of charge</b>
Unreasonable claim on transaction	<b>BGN 10</b>
Overlimit on credit card	<b>BGN 10</b>
Account closure	<b>Free of charge</b>
Send money to a recipient with card from the Bank	<b>Free of charge</b>
Send money to a recipient with any other BG bank's card	<b>Free of charge</b>

*\* Not available in all offices of the Bank.*

## International credit cards Mastercard Gold Premium\*

Cash withdrawal limit	<b>100% of the credit limit</b>
Minimum payment	<b>5%, min. BGN 10 / EUR 5</b>
Card issuance	<b>Free of charge</b>
Additional card issuance	<b>Free of charge</b>
Card renewal	<b>Free of charge</b>
Card re-issuing before expiry	<b>BGN 10 / EUR 5</b>
Monthly/Annual card maintenance fee	<b>BGN 9.40 / BGN 94 / EUR 4</b>
Monthly/Annual card maintenance fee for additional card	<b>BGN 5.60 / BGN 56 EUR 28</b>
Payment of goods and services	<b>Free of charge</b>
Withdrawal through ATM/POS of UBB Bank Bulgaria AD	<b>BGN 3 + 1.5% / EUR 1.50 +</b>
Cash deposits through ATM of UBB Bank Bulgaria AD	<b>Free of charge</b>
Withdrawal through POS of KBC Bank Bulgaria EAD and repayment in 12 equal monthly installments	<b>0% interest, 4% fee</b>
Withdrawal through ATM/POS of other banks within the country and within the countries from the European Economic Area	<b>BGN 3 + 1.5% / EUR 1.50 +</b>
Withdrawal through ATM/POS in countries outside the European Economic Area	<b>BGN 7 + 3% / EUR 3.50 + 3%</b>
Payment with cash withdrawal up to BGN 50 (cashback) at merchants within the country	<b>1%</b>
Receipt of funds on card through POS (credit refund)	<b>1%</b>
Balance enquiry	<b>BGN 1 / EUR 0.50</b>
Choice and charge of PIN	<b>Free of charge</b>
Send an SMS to a short number to receive a PIN	<b>It is collected by the mobile operator: BGN 0.25 (without VAT) for A1 and VIVACOM users BGN 0.24 (Without VAT) for Yettel users</b>
Monthly card statement	<b>Free of charge</b>
Statement upon request at an office of UBB Bank Bulgaria EAD	<b>Free of charge</b>
Change of operational limit	<b>BGN 10 / EUR 5</b>
Card blocking	<b>BGN 10 / EUR 5</b>
Card activation after entering 3 wrong PINs	<b>BGN 10 / EUR 5</b>
Card delivery to another UBB Bank Bulgaria EAD branch	<b>Free of charge</b>
Unreasonable claim on transaction	<b>BGN 10 / EUR 5</b>
Overlimit on credit card	<b>BGN 10 / EUR 5</b>
Account closure	<b>Free of charge</b>
Send money to a recipient with card from the Bank	<b>Free of charge</b>
Send money to a recipient with any other BG bank's card	<b>Free of charge</b>

\* Not available in all offices of the Bank.

## International credit cards Visa Platinum\*

Cash withdrawal limit	<b>100% of the credit limit</b>
Minimum payment	<b>5%, min. BGN 10 / EUR 5</b>
Card issuance	<b>BGN 260 / EUR 130</b>
Additional card issuance	<b>BGN 130 / EUR 65</b>
Card renewal	<b>Free of charge</b>
Card re-issuing before expiry	<b>BGN 10 / EUR 5</b>
Monthly/Annual card maintenance fee	<b>Annual card maintenance fee – BGN 260 / EUR 130</b>
Monthly/Annual card maintenance fee for additional card	<b>Annual card maintenance fee – BGN 130 / EUR 65</b>
Payment of goods and services	<b>Free of charge</b>
Withdrawal through ATM/POS of UBB Bank Bulgaria AD	<b>BGN 3 + 1.5% / EUR 1.50 + 1.5%</b>
Cash deposits through ATM of UBB Bank Bulgaria AD	<b>Free of charge</b>
Withdrawal through POS of KBC Bank Bulgaria EAD and repayment in 12 equal monthly installments	<b>0% interest, 4% fee</b>
Withdrawal through ATM/POS of other banks within the country and within the countries from the European Economic Area	<b>BGN 3 + 1.5% / EUR 1.50 + 1.5%</b>
Withdrawal through ATM/POS in countries outside the European Economic Area	<b>BGN 10 + 3% / EUR 5 + 3%</b>
Payment with cash withdrawal up to BGN 50 (cashback) at merchants within the country	<b>1%</b>
Receipt of funds on card through POS (credit refund)	<b>1%</b>
Balance enquiry	<b>BGN 1 / EUR 0.50</b>
Choice and charge of PIN	<b>Free of charge</b>
Send an SMS to a short number to receive a PIN	<b>It is collected by the mobile operator: BGN 0.25 (without VAT) for A1 and VIVACOM users BGN 0.24 (Without VAT) for Yettel users</b>
Monthly card statement	<b>Free of charge</b>
Statement upon request at an office of UBB Bank Bulgaria EAD	<b>Free of charge</b>
Change of operational limit	<b>BGN 10 / EUR 5</b>
Card blocking	<b>BGN 10 / EUR 5</b>
Card activation after entering 3 wrong PINs	<b>BGN 10 / EUR 5</b>
Card delivery to another UBB Bank Bulgaria EAD branch	<b>Free of charge</b>
Unreasonable claim on transaction	<b>BGN 10 / EUR 5</b>
Overlimit on credit card	<b>BGN 10 / EUR 5</b>
Account closure	<b>Free of charge</b>
Priority Pass visit **	<b>EUR 33.60</b>
Send money to a recipient with card from the Bank	<b>Free of charge</b>

Send money to a recipient with any other BG bank's card	<b>Free of charge</b>
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\* Not available in all offices of the Bank.

\*\* The fee is charged by Priority Pass Limited – EUR 33.6 per person per visit (incl. VAT).

### International credit cards VNOSKA\*

	<b>BGN</b>
Cash withdrawal limit	-
Minimum payment	<b>Sum of the monthly installments</b>
Interest rate upon purchase/payment (yearly)	<b>0%</b>
Interest rate upon cash withdrawal (yearly)	<b>Not applicable</b>
Card issuance	<b>BGN 25</b>
Additional card issuance	<b>Not applicable</b>
Card renewal	<b>Free of charge</b>
Card re-issuing before expiry	<b>BGN 10</b>
Monthly/Annual card maintenance fee	<b>BGN 25</b>
Monthly/Annual card maintenance fee for additional card	<b>Not applicable</b>
Payment of goods and services	<b>Free of charge</b>
Withdrawal through ATM/POS of UBB Bank Bulgaria AD	<b>Not applicable</b>
Cash deposits through ATM of UBB Bank Bulgaria AD	<b>Free of charge</b>
Withdrawal through POS of KBC Bank Bulgaria EAD and repayment in 12 equal monthly installments	<b>Not applicable</b>
Withdrawal through ATM/POS of other banks within the country and within the countries from the European Economic Area	<b>Not applicable</b>
Withdrawal through ATM/POS in countries outside the European Economic Area	<b>Not applicable</b>
Payment with cash withdrawal up to BGN 50 (cashback) at merchants within the country	<b>Not applicable</b>
Receipt of funds on card through POS (credit refund)	<b>1%</b>
Balance enquiry	<b>BGN 1</b>
Choice and charge of PIN	<b>Free of charge</b>
Send an SMS to a short number to receive a PIN	<b>It is collected by the mobile operator: BGN 0.25 (without VAT) for A1 and VIVACOM users BGN 0.24 (Without VAT) for Yettel users</b>
Monthly card statement	<b>Free of charge</b>
Statement upon request at an office of UBB Bank Bulgaria EAD	<b>Free of charge</b>
Change of operational limit	<b>BGN 10</b>
Card blocking	<b>BGN 10</b>
Card activation after entering 3 wrong PINs	<b>BGN 10</b>
Card delivery to another UBB Bank Bulgaria EAD branch	<b>Free of charge</b>
Unreasonable claim on transaction	<b>BGN 10</b>
Overlimit on credit card	<b>BGN 10</b>
Account closure	<b>Free of charge</b>

Send money to a recipient with card from the Bank

**Not applicable**

Send money to a recipient with any other BG bank's card

**Not applicable**

*\* Not available in all offices of the Bank.*

### **Other services\***

Delivery of an issued card abroad by special courier upon customer's request

**BGN 100**

*\* Not available in all offices of the Bank.*

### **Note:**

*The fee is applicable to countries in Europe.*

### **Wearables\***

Key fob Goldy

**BGN 15**

Mini purse key fob

**BGN 10**

Silicon wristband

**BGN 5**

*\* Not available in all offices of the Bank.*

## V: OTHER SERVICES

SERVICE TYPE	BGN
<b>Preparation of statement</b>	
Statements of account movements and card for the current year	<b>No fee</b>
For previous years	<b>BGN 20</b>
<b>Issuing a certificate for presence of bank accounts, account funds, loans</b>	
In Bulgarian	<b>BGN 20</b>
In a foreign language	<b>BGN 40</b>
<b>Issuing of other certificates</b>	<b>BGN 20</b>
<b>Duplicate or photo-copy of document (per page)</b>	<b>BGN 1</b>
<b>Bank reference</b>	
To Bulgarian institutions	<b>BGN 50</b>
To foreign institutions	<b>BGN 75</b>
For adjusting an accounting entry upon the client's request**	<b>BGN 5</b>
Special courier services for delivery of documentary parcels abroad	<b>according to the courier's tariff</b>
Documentary parcels abroad by registered mail	<b>according to the courier's tariff</b>
One-off distraintment processing fee*	<b>BGN 20</b>
<b>Fund storage and monitoring fee on available balances of current and savings accounts under agreements, unilaterally terminated by the Bank with a notification to the Client</b>	<b>4% per annum on stored account balances, accrued on a daily basis and 200 BGN /or its equivalent in foreign currency, calculated at the exchange rate of Bulgarian National Bank at the time of calculation/ annual monitoring fee</b>

### Note:

- No fee shall be collected for preparing account movement statements for the last month of the previous year, in case such has been requested during the first month of the current year.
- FX transactions are being effected, based on the announced by the Bank official exchange rates as at the moment of posting the accounting entries, unless another exchange rate has been negotiated, pursuant to the procedure, envisaged in the General Terms.

\* As regards accounts, to which the General Terms on Payment Accounts and Services, Debit Cards and KBC online Bulgaria for Individuals are being applied.

\*\* Not available in all offices of the Bank.

## VI: ONLINE BANKING

### UBB Online\*

#### Registering

Online banking	<b>No fee</b>
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#### Use -monthly fee

Online banking	<b>No fee</b>
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#### Other services

Reissuing a forgotten login password via UBB branch or Call center	<b>BGN 5</b>
Setting a new login password via online banking	<b>No fee</b>
Hardware token for scanning color CRONTO codes – usage fee, payable one-off	<b>BGN 29</b>
Replacement of a Hardware token for scanning color CRONTO codes with a new device	<b>BGN 29</b>
Using a software token, integrated in the UBB Mobile application	<b>No fee</b>

\* Not available in all offices of the Bank.

#### Account information service (valid until 01.09.2019)

SMS	<b>No fee</b>
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#### Notes:

- Operations ordered through online and mobile banking channels shall be charged according to Section: Fund Transfers.
- A hardware token for scanning color CRONTO codes that has shown a defect within 2 years of its purchase will be replaced free of charge.

#### KBC Online Bulgaria \*

Setting of specific rights for KBC Online Bulgaria	<b>BGN 20</b>
Re-issue of PIN for KBC Online Bulgaria	<b>No fee</b>
Activation of Software Token	<b>No fee</b>

\* Not available in all offices of the Bank.



## VI.A: ELECTRONIC NOTIFICATIONS

<b>Subscription plan SMS*</b>	
SMS 20 (20 notifications)	<b>BGN 3</b>
SMS 40 (40 notifications)	<b>BGN 5</b>
<b>Subscription plan Viber*</b>	
Viber 20 (20 notifications)	<b>BGN 2</b>
Viber 40 (40 notifications)	<b>BGN 4</b>
<b>E-mail*</b>	
	<b>No fee</b>
<b>Push notifications*</b>	
	<b>No fee</b>

\* After submission of a request for use/changing the Electronic Notifications service. This service is not being offered with regard to accounts, to which the General Terms on Payment Services for Individuals of United Bulgarian Bank AD are being applied.

### **Notes:**

- The subscription for e-notifications may include notifications for account movements, monthly account balance and card transactions. E-mail notifications will be provided only for account movements and monthly account balances. The Bank reserves its right to send a determined by it number of free-of charge SMS/Viber messages to the mobile phone number, stated by the Client to the Bank, concerning incoming account movements, as the Client shall be entitled at any time to explicitly refuse their receipt at a branch of the Bank. The price of the e-notifications subscription plan is inclusive of VAT.
- It is possible for a client to simultaneously subscribe for more than one package type (SMS and Viber), in case he/she has selected a different notification channel for his/her cards and/or accounts. The use of the SMS or Viber notifications, included in the respective subscription plan, is not limited by time and will be valid until their full depletion.
- The push notifications
  - For card transactions. Upon activation of the push notifications for bank cards via the mobile banking application, paid SMS/Viber messages for transactions effected with those cards shall no longer be sent. Upon deactivation of the push notifications via the mobile banking application, sending of paid SMS/Viber messages shall not be renewed automatically. Sending of paid SMS/Viber messages may be activated in a branch of the Bank, through the Client Contact Centre or via the Online banking website. For remaining purchased, but unused, SMS or Viber messages, they can also be used after the renewal until fully spent.
  - Of account movements. Upon activation of PUSH notifications for accounts via the mobile banking application, the sending of SMS/Viber/Email messages for incoming and outgoing movements, as well as a monthly balance for that account shall be discontinued. Upon deactivation of PUSH notifications for accounts via the mobile banking application, the sending of SMS/Viber/Email messages shall not be renewed automatically. The sending of SMS/Viber/Email messages may be activated at a branch of the Bank, via Online banking or through the Client Contact Centre. In case there are remaining purchased, but unused, SMS or Viber notifications, they shall be used until their depletion - after being renewed.

## **VII: ADDITIONAL PROVISIONS**

**1.** This Tariff shall be applicable only to individuals, not operating in their capacity as merchants, freelancers or not engaged in other economic or non-business activities.

**2.** Value dates:

**2.1.** On interest-bearing accounts in leva - the date of the accounting entry.

**2.2.** On interest-bearing accounts in foreign currency:

**2.2.1.** When crediting an account - the date of receiving funds in UBB account.

In cases when both the payer's and the beneficiary's accounts are with UBB, the value date shall be the date of rendering the service.

**2.2.2.** When debiting an account - the date of effecting the debit.

**3.** This Tariff's fees and commissions are VAT inclusive.

**4.** Fees and commissions shall not be collected in the following cases:

**4.1.** For issuing certificates upon a request of Court, prosecutor's office and investigating authorities;

**4.2.** For all operations in BGN and foreign currency related to the disposal with donor accounts and the raising and spending of funds for medical treatment, upon presenting the respective documents;

**4.3.** For depositing cash in BGN and foreign currency at a teller desk in donor accounts, opened with UBB AD;

**4.4.** Upon payments in BGN and foreign currency from accounts with the bank to donor accounts, opened with UBB AD, including such initiated via e-banking or at branches;

**4.5.** Transactions in local and foreign currency executed by UBB employees or in their favor.

**5.** In case of insufficient funds in a client account for payment of fees and commissions due under the current Tariff, the Bank shall be entitled to collect those from other leva or foreign currency accounts of the same client (except deposit accounts with a specified maturity).

**6.** Expenses for claims, relating to foreign currency transfers, initiated and rejected by the payer's bank, shall be borne by the client of UBB, who is beneficiary of the transfer.

**7.** For all services, not provided for in this Tariff, UBB shall collect fees and commissions on negotiable basis

**8.** For performing complex services, specific operations and other additional services, operations and activities, the Bank shall reserve itself the right to collect additional fees and commissions.

**9.** This Tariff was amended and supplemented on 15.11.2023.

**10.** Within the meaning hereof and Appendix 1 hereto „clients natural persons, who as at the date of this Tariff's entry into force were clients of KBC Bank Bulgaria EAD“ and shall mean “clients, who have concluded an Agreement for Payment Services with KBC Bank Bulgaria EAD prior to the date of this Tariff, indicated in Item 9.

## VIII: Discontinued Products

Attachment 1 – Discontinued products and services in UBB AD