Notification of change of the interest rate index for Individual Clients as of 29.06.2018

Dear Sir/Madam,

Please be informed that as of 01.07.2018 The Bulgarian National Bank discontinues the calculation and publication of the SOFIBOR index and no other licensed or registered administrator will take over the administration of the index.

Considering that the SOFIBOR index, used to determine the interest due under loan agreements, will no longer be calculated, and on the grounds of:

- Article 33a, paragraphs 5 and 6 of the Consumer Credit Act;
- Article 25, paragraphs 6 and 7 of the Consumer Credits related to Immovable Property Act;
- §4 and §6 of the Supplementary, transitional and final provisions of the Credit Institutions Act of 19.06.2018.

Raiffeisenbank (Bulgaria) EAD will implement an action plan prepared in compliance with the requirements of Art. 28, paragraph2 of Regulation (EU) 2016/1011 of the European Parliament and of the Council of 8 June 2016 on indices used as benchmarks in financial instruments and financial contracts or to measure the performance of investment funds and amending Directives 2008/48/EC and 2014/17/EU and Regulation (EU) No 596/2014, L 171/1 of 29 June 2016.

Therefore, in accordance with the action plan of the Raiffeisenbank (Bulgaria) EAD, the Reference Interest Rate on the credits used, which has been defined so far as a one-month/three-month/six-month SOFIBOR is changed as follows:

- The one-month SOFIBOR is replaced with the interest rate statistics published on the BNB website "Interest Rates and Volumes of Outstanding Amounts on Deposits with Agreed Maturity and Repos of Non-financial Corporations and Households Sectors" which includes deposits with agreed maturity up to 1 month (over 1 day and up to 1 month) of Households in BGN;
- The three-month/six-month SOFIBOR is replaced with the interest rate statistics published on the BNB website "Interest Rates and Volumes of Outstanding Amounts on Deposits with Agreed Maturity and Repos of Non-financial Corporations and Households Sectors Interest" which includes deposits with agreed maturity up to 6 months (over 3 months and up to 6 months) of Households in BGN.

The interest rates on credits will change on the dates agreed in the credit agreements by applying the most recent value announced on the BNB website prior to the first day of the respective month in which the respective recalculation is made.

We would like to assure you that at the time of applying Raiffeisenbank (Bulgaria)'s action plan, the new interest rate will not be higher than the interest rate under the credit agreement applied prior to that date. The change does not require any action on your part. The interest rate statistics published on the BNB website "Interest Rates and Volumes of Outstanding Amounts on Deposits with Agreed Maturity and Repos of Non-financial Corporations and Households Sectors" which includes deposits with agreed maturity from Households in BGN with different terms increased with the add-on specified in the credit agreement where the aggregate interest rate may not be smaller than the add-on determined in the credit agreement.

On the date of this notification, information on the applicable interest rate statistics is published on the website of the Bulgarian National Bank.

Information on the applicable values of the mentioned interest rate statistics is also available on the website of Raiffeisenbank (Bulgaria) EAD (www.rbb.bg) and is announced in the offices of the Bank. Additional information is available at your servicing office of the Bank.

All other conditions of the credit agreement remain unchanged.

Hoping to continue our good relationship so far and to keep you as our loyal customer in the future, we remain

Sincerely yours, Raiffeisenbank (Bulgaria) EAD